West End Consultation Group

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INSURANCE COVERAGE AND DENIAL OF PSYCHIATRIC MEDICATIONS

Approximately 30% of the psychiatric medications recommended as the best medication option for patient's conditions are denied coverage by the patient's insurance. All efforts are made at our clinic to recommend medications covered by a patient's insurance if the covered medication is appropriate and the best option for a patient's condition and symptoms. If the insurer denies coverage on a medication that we recommend, we work with patients to find alternatives that are covered by their insurance.

If a medication prescribed by one of our prescribers is denied coverage by your insurance plan, we will contact you to set an appointment with your prescriber to find an alternative medication that that is on your insurance plan's covered medication list. If no good alternative is found on the covered medication list, your prescriber will work with you to complete the Prior Authorization at an appointment. Doing Prior Authorizations accurately requires review of history in order to accurately document response to prior medications and to document other justifications for recommending the medication your insurer denied. Your input will be needed for accurate completion of the Prior Authorization form or completion of the Prior Authorization phone call if you and prescriber decide that there are no good treatment options for your condition from your insurer's list of covered medications.

To help make informed medication decisions at your appointments, please plan ahead by bringing an updated copy of your insurance list of covered medications.

By signing below I agree that I have read and understand the above policy on insurance medication coverage and denials.

Printed Name:	
Signature:	Date: